



June 2018

# We Care

*Volunteers Touching Lives, Lifting Spirits*

Program Offices

Prescott  
445-2480

Prescott Valley  
& Dewey  
925-3066

Chino Valley  
636-3295

## Welcome New Volunteers!

### CHINO VALLEY

Linda Downey Pat Jines

### PRESCOTT

Jordyn Brandner Neil Hoyles  
Rich McKay Lou Carroll  
Kathy Grimes Waneta Offerman

### PRESCOTT VALLEY/DEWEY

Judy Weber Jan Deremo  
Rob Matteucci



## REPORTING INCIDENTS

If a an incident occurs while you are on an assignment assisting a Neighbor, you must call your Program Manager when that office is open or call and speak with a staff member in the Prescott office as soon as possible. Please put those office numbers in your contact list in your cell phone.

What classifies as an incident?

- Neighbor emergency medical situation requiring call to 911 or trip to ER
- Neighbor falling, even without obvious or visible injury
- Any auto accident, no matter how minor, when Neighbor is in your car
- Damage to Neighbor's property by you when driving

ALSO...

Please call about any concern you have about a Neighbor's physical or mental state such as confusion, memory issues, living situation and, most importantly, any perceived risk by another person in the house. Even if it is the first time you have helped this Neighbors, do not hesitate to call and never assume that we are aware of this situation.

## REMINDERS

- Hydration is critical for our Neighbors all year long but especially now with the extreme dryness and heat. As we age, we lose our sense of thirst. If you find a Neighbor is a confused or disorientated state, have them drink two glasses of water. You might want to make it a "we" by saying let's both have some water, I am really thirsty.
- When the receptionist at the medical office is scheduling the next visit with the Neighbor, if asked if you will be able to help them for that appointment, please say that it always has be to arranged through the office.
- Please ask the Neighbor that you are assisting to let you know if and when they need your help and then respect their wishes when they tell you that they don't want or need your help.

Thanks!



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